

# Application Maintenance & Support

“Telliant has a full-service practice assisting businesses to create, maintain, test, and integrate their enterprise applications to increase their market share...”

## Challenges in the Evolving Technology Landscape

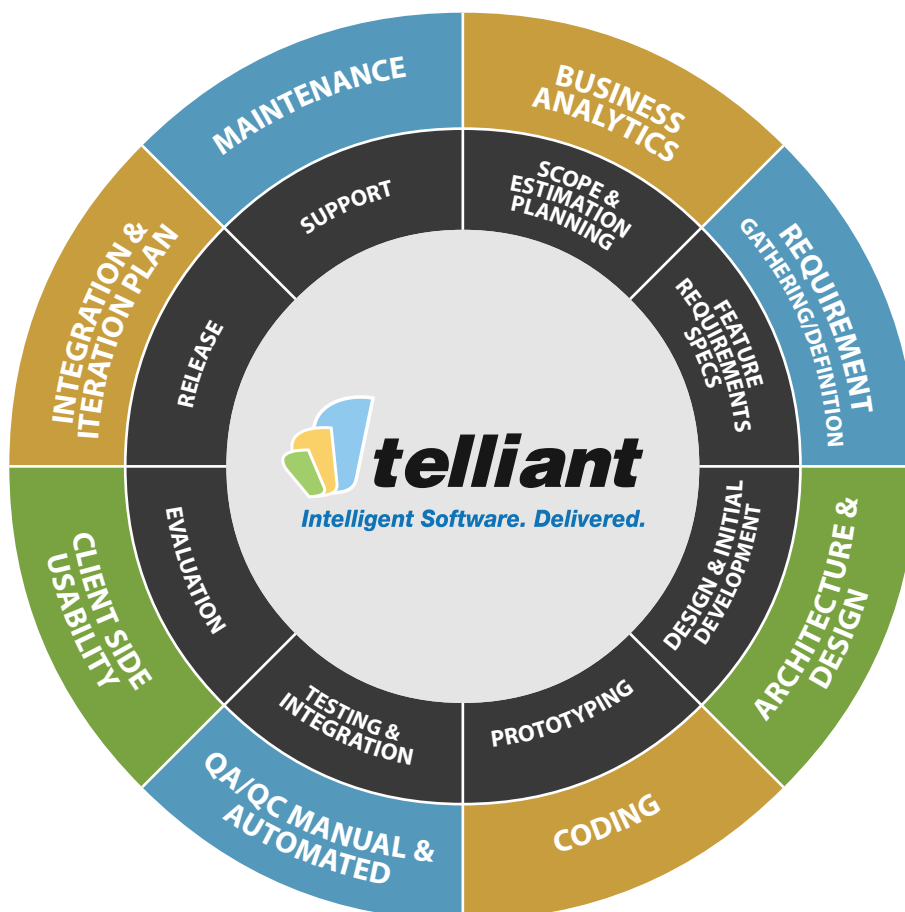
Keeping pace with the evolving technology landscape often lags behind business demands. Responding to business demands requires methodologies that are agile and efficient.

Hiring and retaining talent to round out your team and bring strong skill to the table, including strategic and critical thinking skills, may be more elusive than first thought. Many organizations have adopted application outsourcing over the last decade or two and are now looking at ways to refine and revolutionize their strategy to ensure the results produced are in line with business demands.

Enterprise business applications from leading global product vendors need to provide best-in-class business processes. These facilitate cutting-edge technologies to evolve a comprehensive IT landscape for your endeavor. In addition, enterprises need technology backed by deep industry knowledge to successfully execute business agendas backed by robust IT strategy initiatives. At the same time, to achieve competitive advantage, organizations are increasingly looking towards adoption of technology driven business models to build their IT infrastructure and enterprise architecture.

## Our Methodologies

Our teams follow two approaches to application development. In full lifecycle application projects, we assume complete responsibility for analysis, design, implementation, testing, and integration of your products. In a cooperative development plan, we work with your in-house IT professionals to jointly analyze, design, implement, test, and integrate your products.



## Recent Projects

### Meaningful Use Stage 2 Certification

“ The Client was looking to get its EHR product certified for Meaningful Use within tight timeframes to get a distinct market advantage.”

### Cloud Based Business Intelligence Platform

“ Helped the client migrate to a cloud based multi user web application with scalable user friendly interface. We added a consolidated analysis dashboard for centralized data querying.”

### Product Enhancement of ECM Suite

“ Client was seeking specific enhancements to their suite of Enterprise Content Management products to improve their market share.”



## TECHNOLOGY ENVIRONMENT

The Major Technology Components:

- > Microsoft .NET, ASP.NET, C#, VB.NET, C++, Azure, Sharepoint
- > Cloud
- > Java, J2EE
- > Open Source Technologies
- > Mobile Platforms & Frameworks: iOS-Objective C, Android-SDK, Windows
- > Cross Platform: Xamarin, PhoeGap, Sencha, Appcelerator, jQuery mobile
- > Windows Communication Foundation(WCF) and Windows Presentation Foundation (WPF)
- > SQL Server
- > AJAX
- > HTML5, CSS, jQuery, Node JS, Javascript

## We Make Software Development Easy and Convenient for You!

Telliant offers a suite of services in multiple business sectors that can help your organization not only take advantage of its global talent pool, but also work with you to tailor an engagement model that will maximize your rate of return and position you to lead your market segment. We create and develop robust, scalable solutions to expand your products or services.

### Our Application Outsourcing Services Portfolio Includes:

**Application Development:** Helps you address evolving business and technology challenges by defining, designing, and building applications tailored to meet your business requirements.

**Application Maintenance:** Maximizes your existing IT applications through offshore ability analysis, maintainability analysis, maintenance, and enhancement.

**Application Management:** Offers a wide range of support services for various platforms and technologies.

**Application Modernization:** Helps modernize legacy systems to enhance flexibility, mitigate risk, minimize disruption, and lower costs.

**Application Portfolio Management:** Helps you decide on a portfolio strategy, then assess and governs the portfolio on an ongoing basis.

**Packaged Application Services:** Helps you automate your value chain through off-the-shelf application packages, enabling you to harvest value through varied and configurable package-centric solutions.

**Performance Engineering and Enhancement:** Enhances the performance and scalability of applications across the technology stack and application lifecycle.

**SOA Realization:** Helps organizations design, develop, test, and deploy services to utilize Service-Oriented Architecture (SOA).

**Solution Architecture Assessment:** Offers a complete architectural analysis and assessment of your IT application, focusing on Quality of Service (QOS) parameters such as scalability, performance, interoperability, and usability.

**Testing and Validation Services:** Helps clients across industry verticals create a Quality Assurance (QA) enterprise through a combination of varied models and/or offerings to address the changing technology landscape and new engagement models.

## Benefits to Your Enterprise

Custom Application Development Service is part of Telliant's core competency, focusing on standardizing the development process using automated frameworks and tools. These tools would continue to be leveraged throughout the value chain of the software development lifecycle.

- > Reduced cycle times and quicker realization of business benefits
- > Rapid design and implementation of business solutions and accelerating business change
- > Flexible staffing that adjusts to business requirements
- > TCO is lowered 20-30% by having the right people, tools, and processes
- > Productivity improvements by up to 30% as result of reusable components
- > Engineered components working together, delivering high value, high quality solutions
- > Increased end-user satisfaction and flexibility to meet changing user needs
- > Ability to measure application investments in terms of business impacts
- > Cloud Development Services
- > Content Management Systems
- > Systems Integration
- > Business Intelligence & Analytics Applications
- > Mobile Development
- > Custom Business Enterprise Applications
- > Web Application Development

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